

## Company policies and goals of Reich GmbH in Mellrichstadt for quality, environment and energy



## **Customer satisfaction** We want to achieve maximum **High quality** customer satisfaction with top quality. · Through forward-looking planning, produce quality products under We increase our quality, environmental, Quality is our highest Goal. economic conditions and energy levels through continious By determining and fulfilling • We use problems as opportunities for improvement and the employee customer requirements improvement suggestion system. Through high flexibility Quality is a result out of the work of Through permanent, error-free our employees production quality (no errors) Continuous improvement means • Compliance with legal requirements, international improving our competitiveness standards, and customer requirements By automatization, digitization, and Goal → customer retention Zero defect strategy by constantly optimization of processes improvement processes · By reducing environmental, energy, and · Using statistical methods (SPC) quality costs Goal → systematic improvements in all Goal → error-free products areas **Employees development Energy management** We ensure employee skills We keep our energy as low as through training and further possible in all activities. education. Compliance with legal • Increasing awareness of quality, requirements, international energy, and the environment standards, and customer • strengthen proactive actions and policies and requirements initiatives Contribution to climate protection • Promotion trough training and (e.g. reducing CO2 emissions) further education instruction Continious improvement of our transparent communication energy efficiency Using our own energy sources Goal → Reduce invironmental Goal → Increase employee qualifications and satisfaction impact and optimise costs Suppliers development We want to assess and develop our **Protecting the environment** suppliers in terms of quality, energy, We want all our employees to return and environmental aspects by using safely to their friends and families after their competencies. We design our production processes every workday. · Evaluation of the incoming goods of environmentally friendly by using By providing personal protective our suppliers according to delievery resources consiciously and reducing equipment reliability and quantity recycling waste. By avoiding accidents at work and Increased use of certified suppliers (e.g. IATF minimising the risk of accidents 16949, ISO 14001, and ISO 50001) Create suitable work and safety conditions By actively supporting our suppliers • We use the latest technology to actively Implement risk assessments and in developing their competencies protect the environment establish protective measures in Reducing our environmental impact We are committed to complying with Goal → Competent suppliers Goal → Avoid accidents at work general legal conditions, international standards, and customer requirements Goal → Reduce environmental Everyone can do their part in this. The Code of Conduct and the Compliance Guideline of REICH GmbH can be found at:

https://www.reich-gmbh.com/en/social-competence/compliance-richtlinie